

Brady People ID East Coast Inventory FAQs

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[Q: What products will be stocked in the East Coast warehouse?](#)

A: Please reference the PDF part list on Brady Warehouse.

[Q: Which states will product automatically ship from the East Coast warehouse?](#)

A: Please reference the PDF State list on Brady Warehouse.

[Q: Can I choose which warehouse I want my product to ship from?](#)

A: No. The shipping locations will be automatic based on “ship to” state. Shipping point can be adjusted on an order by order basis. Please call customer service for assistance.

[Q: Will Brady Warehouse show me inventory levels for both locations?](#)

A: No. You will only see the inventory level for our West Coast warehouse, but starting on March 1st you will see a note on the product page if the product is available in the East Coast warehouse. You can call customer service if you need to know the inventory level in the East Coast warehouse.

[Q: Will my order ship same day?](#)

A: All UPS ground and expedited orders will ship same day. FedEx ground orders need to be received by 2:00 PM EST to ship out same day.

Q: Do I have to request “ship from East Coast” on my orders?

A: No. Any part stocked in the East Coast warehouse will automatically ship from there if going to one of the designated states.

Q: If I order several parts and they are shipping from multiple shipping points will I pay freight from all of them?

A: If paying collect yes. If paying prepay and add, there will be one consolidated charge for freight.

Q: If I call to check inventory levels, will customer service provide me inventory in both locations?

A: No. Customer service will provide inventory in our West Coast warehouse only. East Coast inventory can be provided upon request.

Q: If I order a product that is scheduled to ship from your East Coast warehouse, but it is on backorder, will you automatically schedule to ship it from your West Coast warehouse instead?

A: No. If your product is scheduled to ship from our East Coast warehouse and it is on backorder, your order will ship once the East Coast warehouse has inventory. If your order is urgent, please call customer service and they will check inventory levels in our West Coast warehouse.

Q: Can I request a split shipment if the full quantity needed is not in-stock in the East Coast warehouse?

A: No. The order would go on backorder. If an urgent need, please request a stock check from our West Coast warehouse and the rest of the order can ship from there.